



# Summary: another year of strengthening performance

Growing profits and cash with clear line of sight to increased shareholder returns

# **ELKJOP** Nordics

- Good momentum in tough market
- Returned to growth in second half



- Strong performance
- Sales, profits and cashflow all growing



## Group

- Strategy is working
- Path to continuing free cashflow growth
- Balance sheet strong
- Dividends resuming

Financial

performance

Bruce Marsh

Group Chief Financial Officer





# Group performance continues to strengthen

Growth in revenue, profits, free cashflow, net cash and shareholder returns

Revenue

£8,706m

Like-for-like +2% YoY

Adjusted PBT<sup>(1)</sup>

£162m

+37% YoY

Free cash flow<sup>(1)</sup>

£149m

+82% YoY

Net cash

£184m

+£88m YoY

Adjusted EPS(1)

11.3p

+43% YoY

Final dividend proposed

1.5p

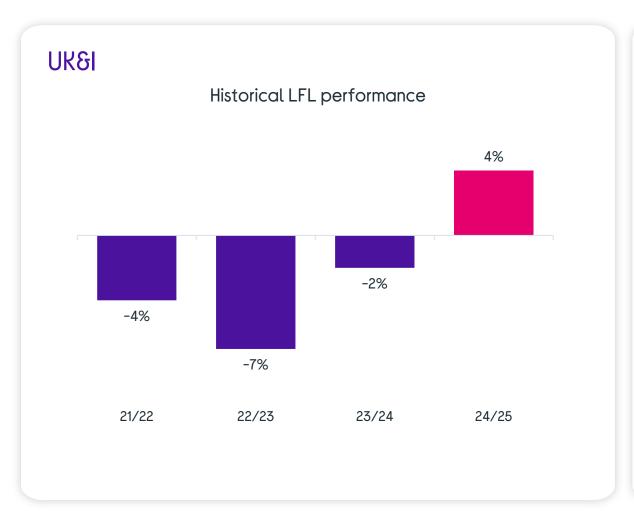
+1.5p YoY

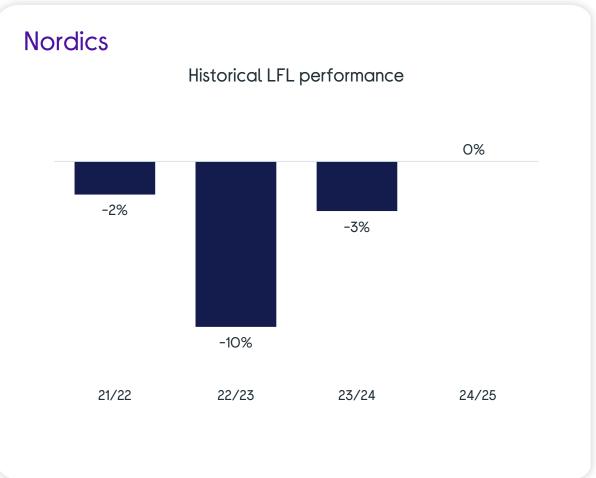
<sup>(1)</sup> Adjusted profit before tax, free cash flow and adjusted EPS are alternative performance measures used throughout this presentation. The Group uses certain APMs that are not required under IFRS. Definitions and reconciliations can be found in the 2024/25 results announcement.

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# Sales improving after a few difficult years

#### Back to growth in UK&I and stable in Nordics





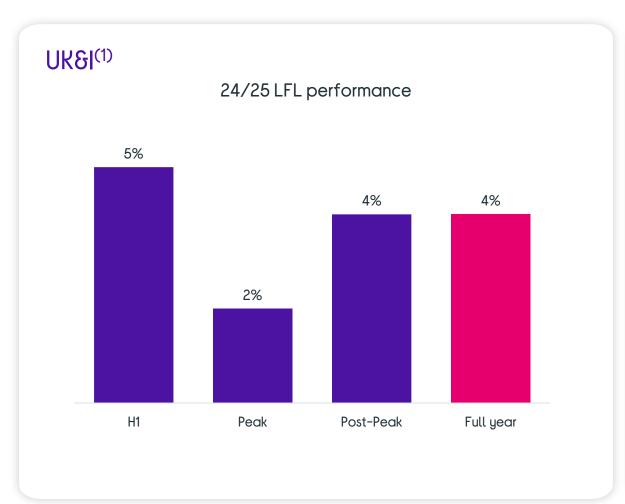
Source: Currys internal information

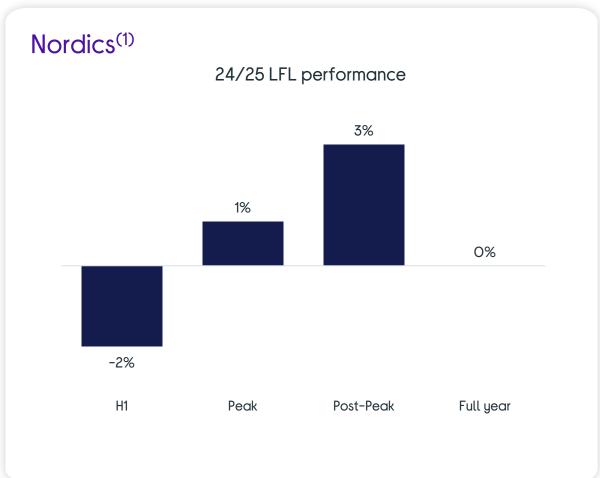
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# Sales growth accelerated through the year

#### Second half saw growth across the Group





Source: Currys internal information



# UK & Ireland performance summary

Strong performance on sales, gross margin and cashflow

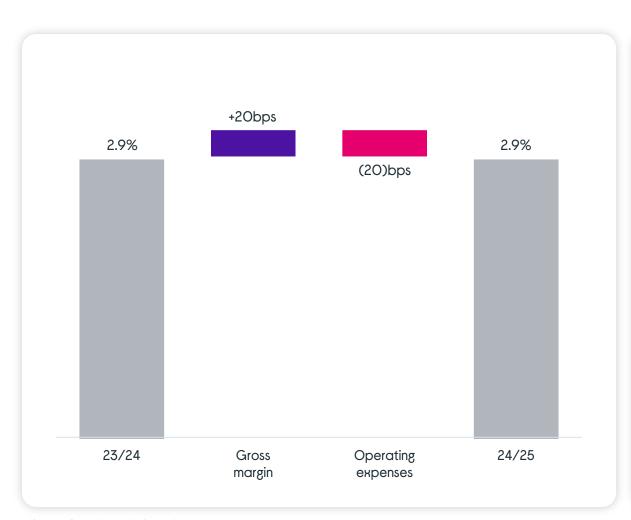
	2024/25 <sup>(1)</sup>	2023/24	Like-for-like	Currency neutral change YoY	Reported change YoY
Revenue	£5,286m	£4,970m	4%	+6%	+6%
Recurring service revenue	£606m	£541m	-	-	+12%
Adjusted EBIT	£153m	£142m	-	+8%	+8%
Adjusted EBIT margin	2.9%	2.9%	-	-	-
Operating cash flow	£176m	£156m	-	+13%	+13%
Operating cash flow margin	3.3%	3.1%	-	+20bps	+20bps
Segmental free cash flow	£95m	£83m	_	+14%	+14%

<sup>(1) 2024/25</sup> is a 53-week year. This had a small impact on sales (c.+2%) but an immaterial impact on profits and cashflows



# UK & Ireland adjusted EBIT margin 2.9%, flat YoY

#### Continued gross margin progress, cost increases



#### Gross margin +20bps

- Continued focus on drivers of gross margin:
  - Solution selling
  - Services adoption
  - Monetising improved experience
  - Not chasing less profitable sales
  - Supply chain cost savings

#### Operating expense to sales (20)bps

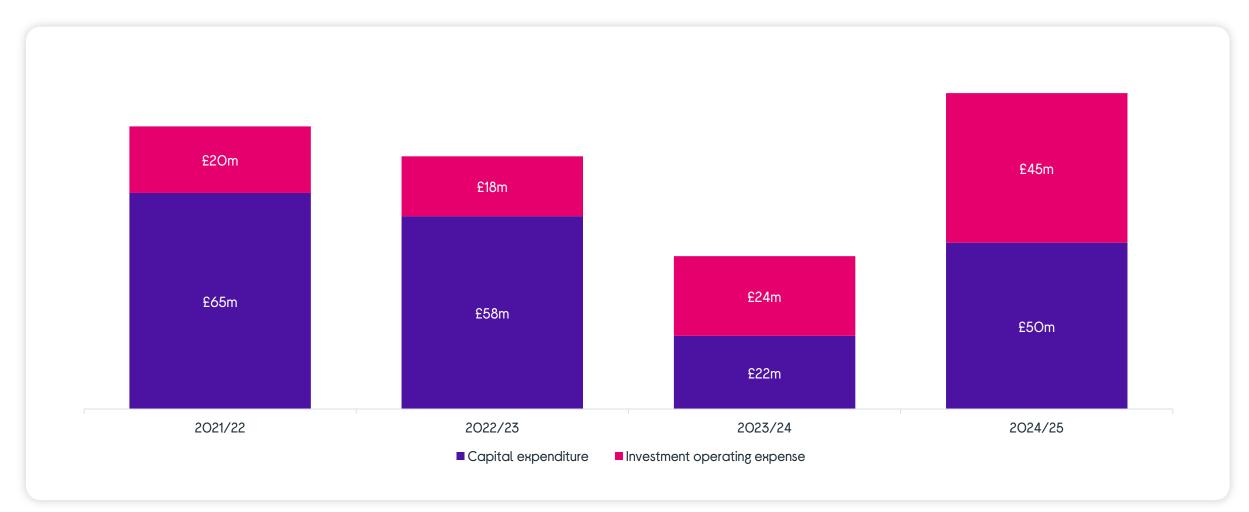
- Inflationary cost increases including living wage increases
- Increased marketing
- Investment spending

Source: Currys internal information

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# UK & Ireland investment spend increased

Resumption of normal investment spending, more of which is being expensed



Source: Currys internal information

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# Nordics performance summary

Maintaining share, growing gross margin and controlling costs in difficult environment

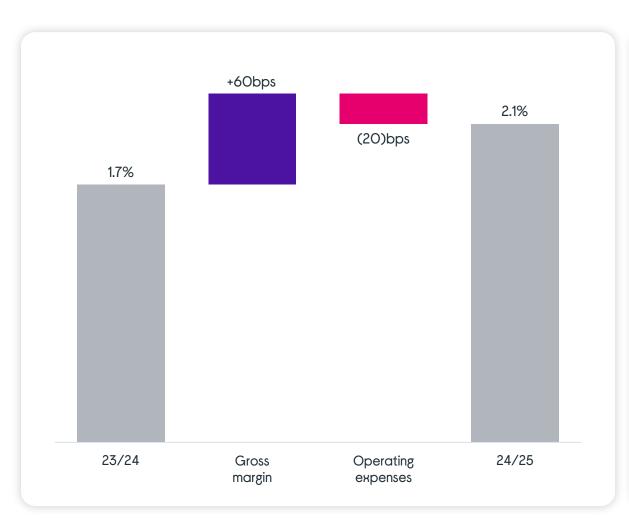
	2024/25 <sup>(1)</sup>	2023/24	Like-for-like	Currency neutral change YoY	Reported change YoY
Revenue	£3,420m	£3,506m	0%	-	(2)%
Recurring service revenue	£208m £208m		-	-	-
Adjusted EBIT	£72m	£61m	-	+24%	+18%
Adjusted EBIT margin	2.1%	1.7%	-	+40bps	+40bps
Operating cash flow	£84m	£90m	-	(2)%	(7)%
Operating cash flow margin	2.5%	2.6%	-	(10)bps	(10)bps
Segmental free cash flow	£69m	£33m	-	+111%	+109%

<sup>(1) 2024/25</sup> is a 53-week year. This had a small impact on sales (c.+2%) but an immaterial impact on profits and cashflows



# Nordics adjusted EBIT margin 2.1%, +40bps YoY

#### Increased gross margin and tight cost control



#### Gross margin +60bps

- Gross margin now above level of three years ago
- Focus on strategic initiatives
- Partly offset by higher cost from new distribution centre

#### Operating expense to sales (20)bps

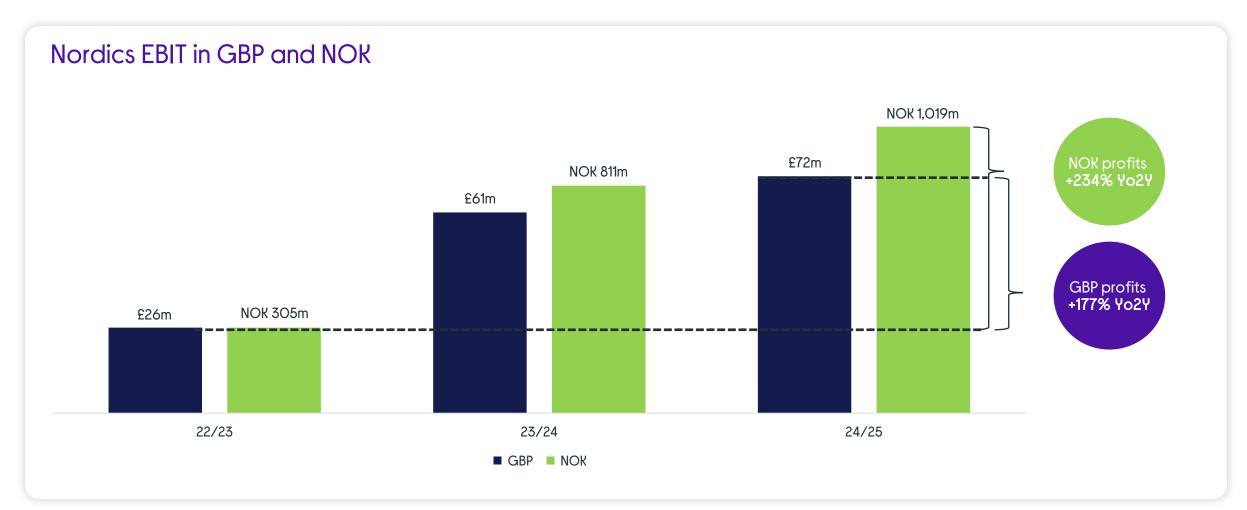
- Costs broadly flat
- Increases due to inflationary headwinds
- Offset by savings and efficiencies

Source: Currys internal information

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# Nordics profit impacted by currency

Currency weakness is a headwind to reported profits





# Strong focus on free cash flow

Cashflow improving on every item except the anticipated increase in capital expenditure

	2024/25	2023/24	Reported change	
Operating cash flow	£260m	£246m	+£14m	Group profits increased on prior year
Capital expenditure	£(77)m	£(48)m	£(29)m	Capital expenditure increasing but remaining under tight control
Adjusting items	£(33)m	£(48)m	+£15m	Reduced property and restructuring costs
Cash tax paid	£(4)m	£(7)m	+£3m	Utilisation of prior tax losses
Cash interest paid	£(11)m	£(27)m	+£16m	Significantly improved balance sheet position
Working capital	£14m	£(34)m	+£48m	Working capital efficiencies offset by iD Mobile growth
Free cash flow	£149m	£82m	+£67m	



# Cash balance significantly improved during year

Net cash balance increased, driven by free cash flow

	2024/25	2023/24	Reported change	
Free cash flow	£149m	£82m	+£67m	
Shareholder returns	£Om	£Om	+eOm	No shareholder return during year, as expected
Pension	£(50)m	£(36)m	£(14)m	Scheduled contributions
Share repurchase for employee share options	£(15)m	£(12)m	£(3)m	Purchase of own shares for colleague share awards
Other including disposals and discontinued operations	£4m	£159m	£(155)m	Proceeds from sale of Greece in prior year
Movement in net cash	£88m	£193m	£(105)m	
Net cash at the beginning of the period	£96m	£(97)m	+£193m	
Net cash at the end of the period	£184m	£96m	+£88m	

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# Balance sheet gearing removed

Expect to maintain net cash position, even as pension deficit reduces

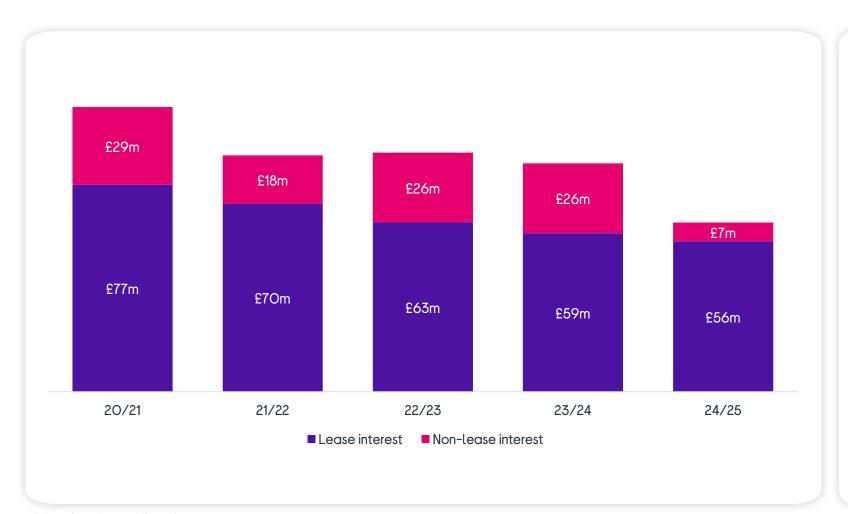


Source: Currys internal information



# Interest falling as balance sheet improves

#### Reduced leases and now in net cash position



#### Accounting interest

Mainly interest on capitalised property leases

#### **Bank interest**

- Combination of net interest, commitment fees, banking charges and hedging costs
- Drives the cash interest



## Depreciation and amortisation is expected to stabilise

#### Capitalised leases and other assets not expected to fall further



#### Depreciation on RoU assets

- Mainly depreciation on capitalised property leases
- Decreased due to fewer properties, lower rents and shorter leases (capitalised lease liability has dropped from £1,322m in April 21 to £937m in May 25)

#### Depreciation on other assets

- Fixed assets
- Decreased in line with lower capital expenditure

#### **Amortisation**

 Decreased as increasing portion of spend is expensed



#### Cash tax remained low

#### Continue to benefit from shield of brought forward losses and pension contributions



#### Adjusted P&L tax

- 25% tax rate in UK
- Around 22% tax rate in Nordics
- Small adjustments for non-deductible expenditure

#### Cash tax

- UK taxable profits reduced by pension contributions
- UK taxable profits shielded by brought forward losses at 12.5%
- Nordics has small near-term benefit from brought forward losses
- Further impacted by adjusting items, capital expenditure and timing of payments



# Current year outlook & guidance

Planning confidently despite headwinds

- Group trading in early part of the new financial year has been in line with expectations
- Group planning confidently for year ahead, comfortable with market consensus
- Facing into known headwinds of UK cost increases and Nordic currency weakness
- Net interest expense of around £65m
- Capital expenditure of around £95m
- Exceptional cash outflow of around £30m
- Annual pension contribution of £78m
- Cash dividend payments of around £25m



# Technical cash flow guidance

	2024/25	Guidance	
Depreciation & amortisation	£266m	Around £265m	Lower, based on lower leases and capital expenditure
Rent P&L	£4m	Flat YoY	
Cash payments of leasing costs	£(249)m	Around £(260)m	Increase due to UK warehousing costs
Other non-cash items in EBIT	£14m	£15-20m	Higher due to increased cost of share-based payments
Capital expenditure	£(77)m	Around £(95)m	Return to normalised levels
Cash exceptionals	£(33)m	Around £(30)m	Continued restructuring and property costs
Cash tax	£(4)m	Around £(20)m	Timing of payments
Cash interest	£(11)m	Around £(15)m	Broadly stable
Pension Contribution	£(50)m	£(78)m	As scheduled

Financial outlook & capital allocation

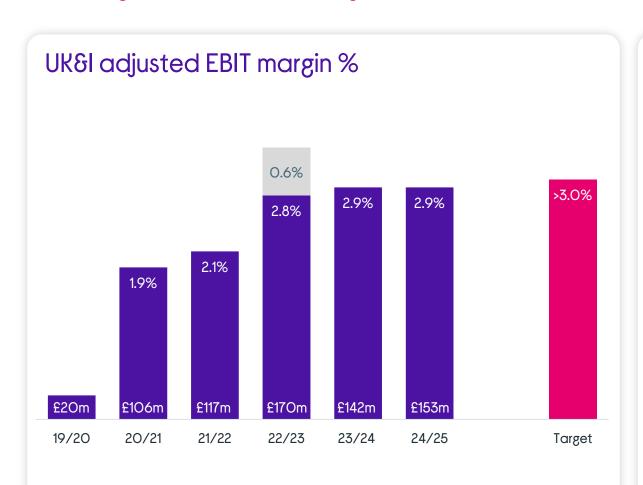


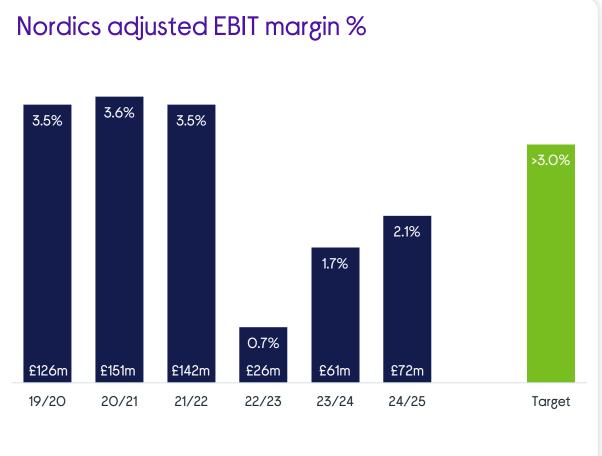
#### Financial outlook



## Clear medium term margin ambitions

Returning to at least 3% margins is achievable based on historic performance







# Confident in delivering improved cash flow

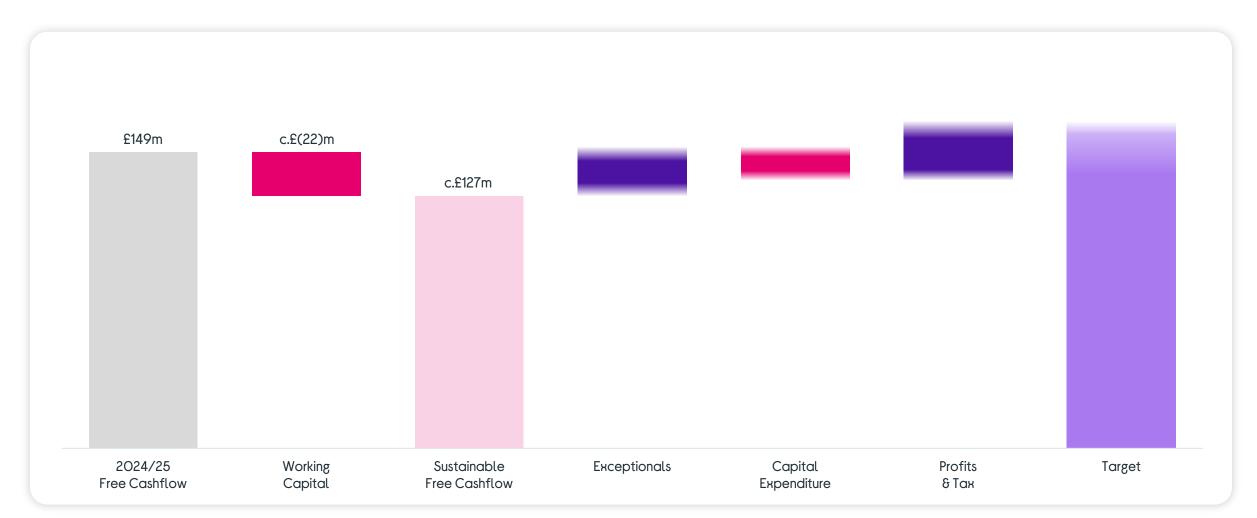
Margin improvement alongside tight discipline on capital expenditure, exceptional cash and working capital

Capex & exceptionals **EBIT** margin Steady growth <£110m at least 3% Growing free cash flow Strong balance sheet Growing shareholder returns

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# Confident in continued free cash flow growth

Controlled expenditure and higher profit will drive improved free cash flow

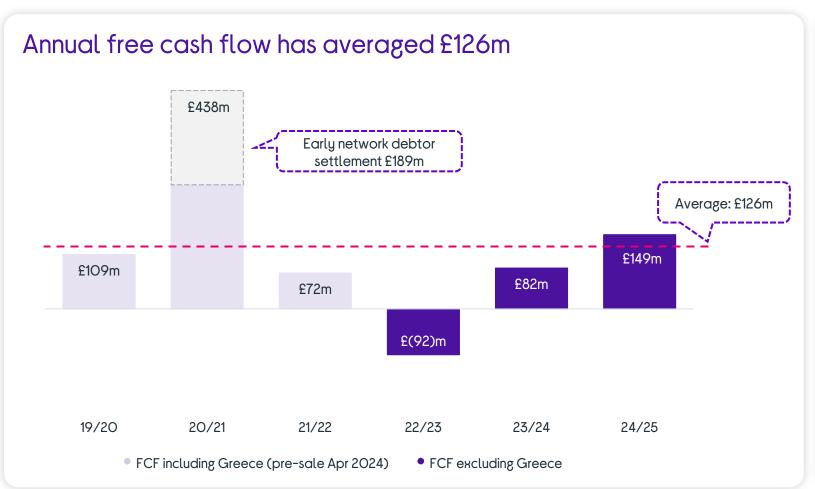


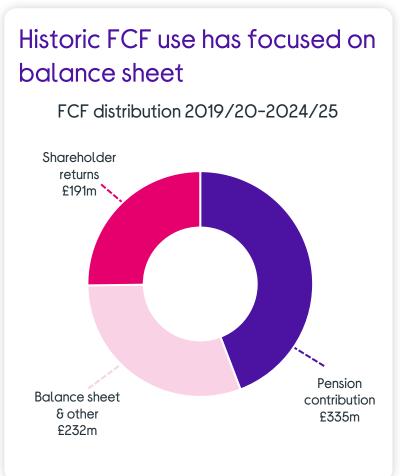
Source: Currys internal information



# Currys will continue to be a cash generative business

Free cash flow can increasingly be used for shareholder returns



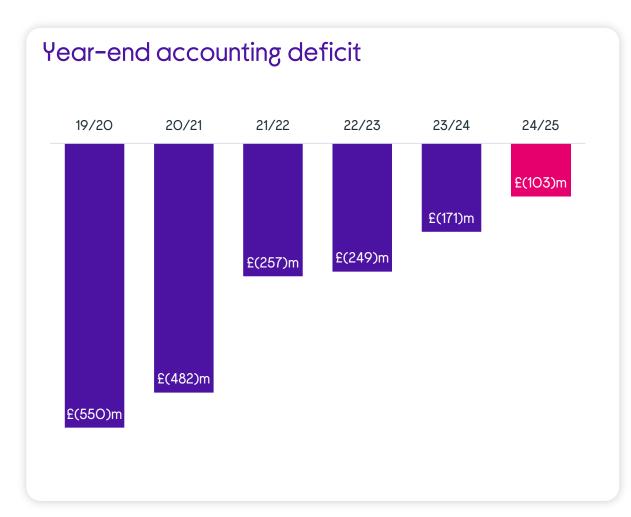


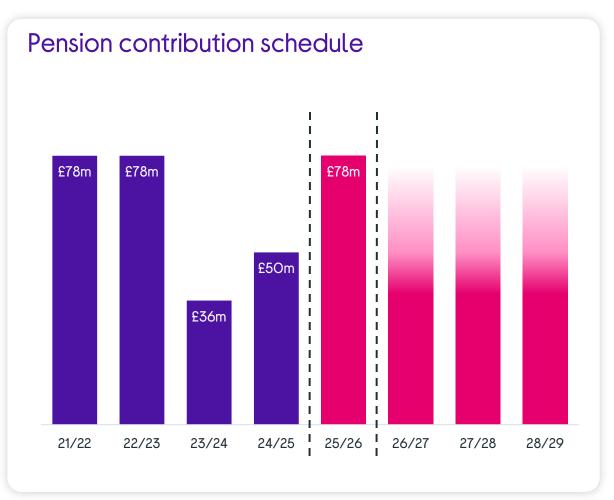
Source: Currys internal information

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# Pension triennial review expected to complete by calendar year end

Based on 31 March 2025 valuation





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# Clear capital allocation priorities

Resuming dividends for full year 2024/2025

1. Maintain prudent balance sheet

2. Pay required pension contributions

3. Invest to grow business/profits/cash flow

4. Pay and grow ordinary dividend

5. Surplus capital available for share buybacks

CEO Update
Alex Baldock
Group Chief Executive



# We help everyone enjoy amazing technology.



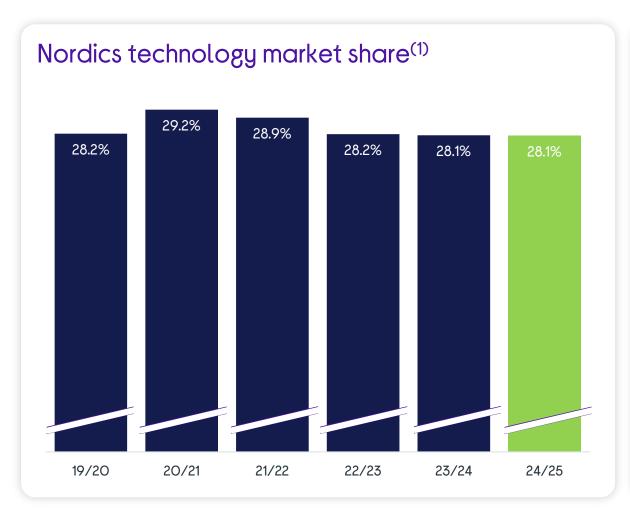


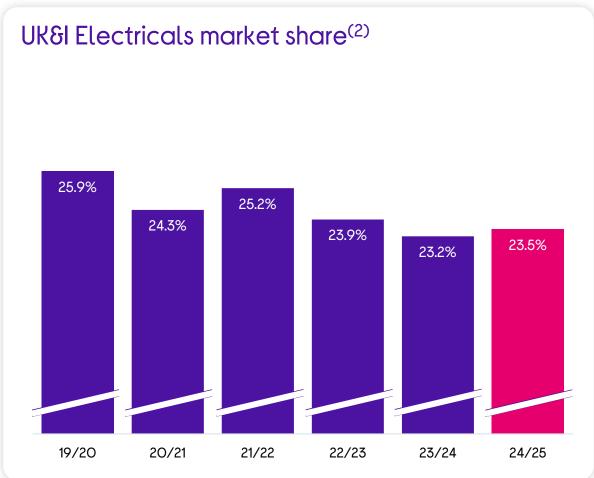




# Currys is market leader in all our major markets

#### Market share is high and stable





Source: GfK and company reports

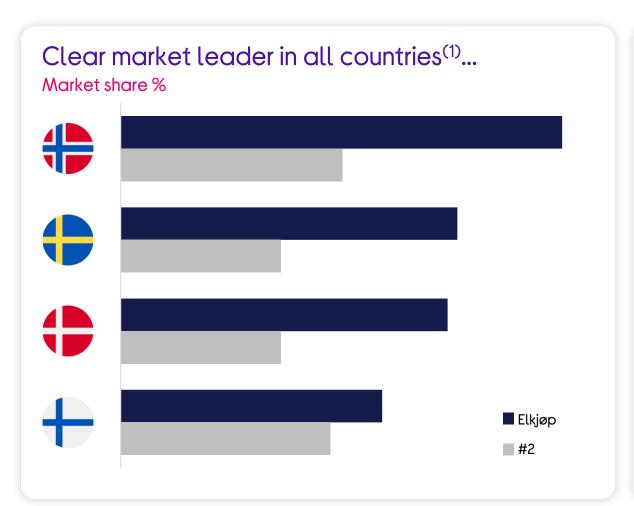
<sup>(1)</sup> Nordics market share restated due to changes in GfK data and updated fx rates

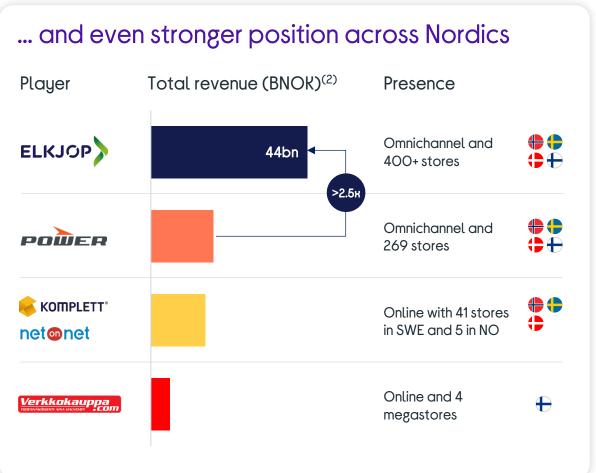
<sup>(2)</sup> UK81 total market has been expanded in 23/24 to include additional retailers, figures for 21/22 and 22/23 have been restated



# We're #1 in every Nordics country...

>2.5x the size of the number 2 player in a >£11.5bn market<sup>(1)</sup>





Sources: Currys internal information, dn.no, market.se, company web pages, GFK

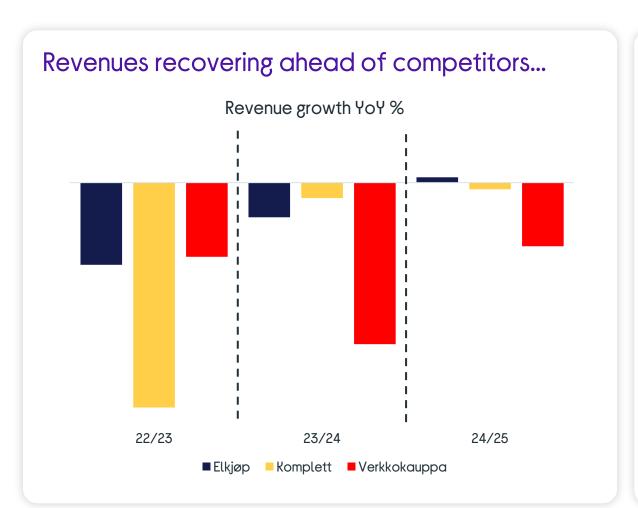
<sup>(1)</sup> GFK and company reports

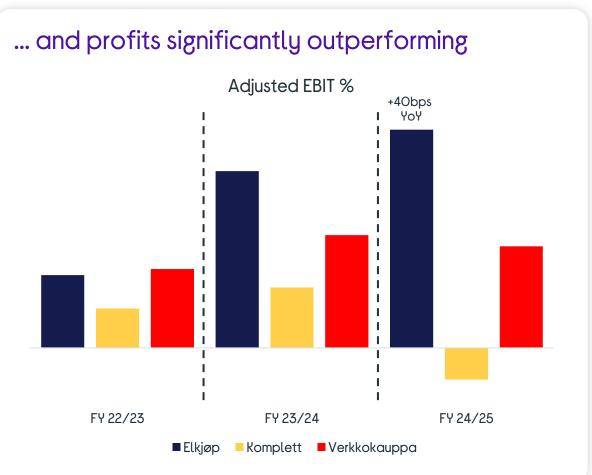
<sup>(2)</sup> Revenue per 2024/25 where available. Elkjøp numbers for fiscal year 2024/25. Power annual report 2023, Komplett and Verkkokauppa annual report 2024.



## ...and have outperformed competitors

Sales have been more resilient, and profits have rebounded

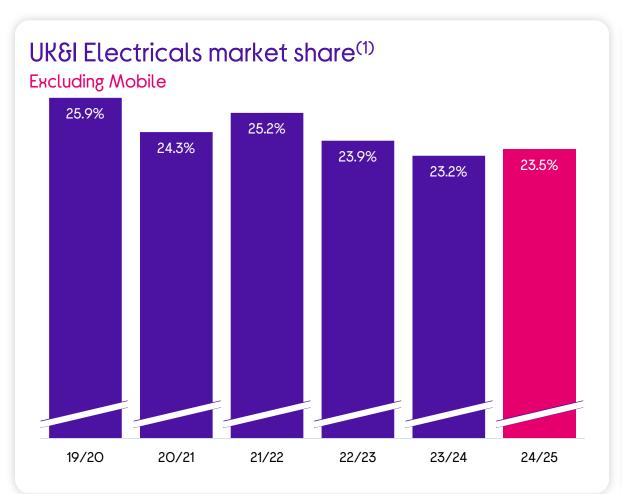


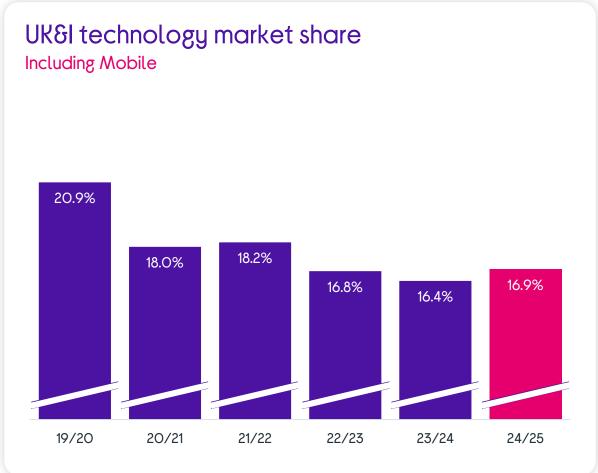




# Currys UK&I is clear #1 in electricals, and back into growth in Mobile

Expanding definition to include Mobile highlights size of opportunity



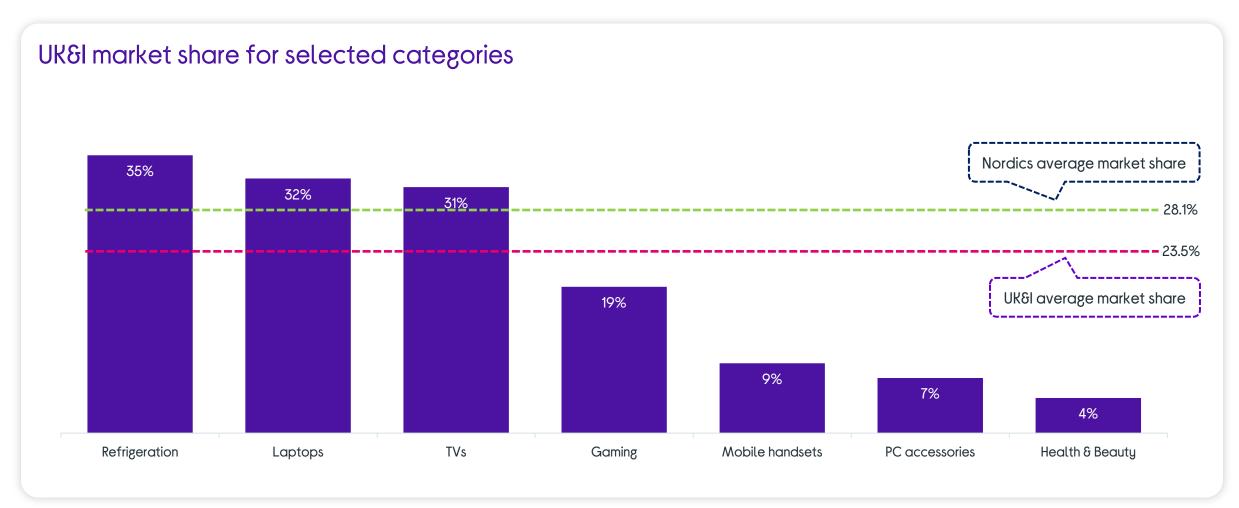


Source: GfK and company reports



# We have room for growth in UK&I Electricals

There are big opportunities in some merchandise areas

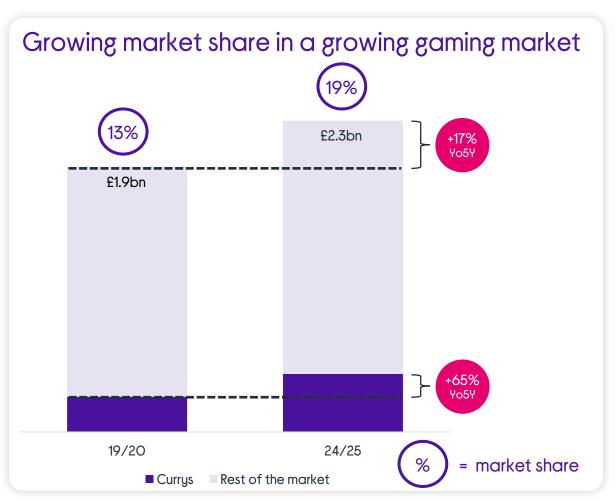


Source: GfK and company reports



# Gaming is one such growth opportunity

Over last 5 years, Currys has taken 50% of the incremental growth of the gaming market



#### What we have done and how we grew it

- Expanded supplier relationships
- Range expansion
- Expert colleagues
- Marketing
- Gaming bunkers in 102 stores





Source: Currys internal information

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# We help everyone enjoy amazing technology



Capable and committed colleagues

- Tools, training & reward
- Winning culture
- Colleague listening



Easy to **Shop** 

- Retail fundamentals
- Omnichannel
- Right First Time



Customers for Life

- Knowing customers
- Services and Solutions

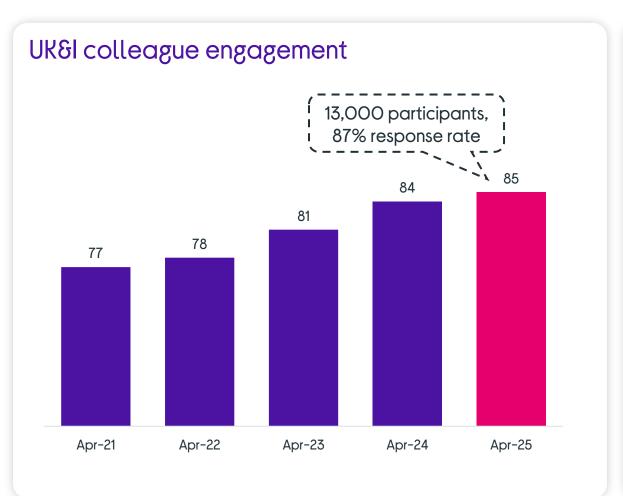


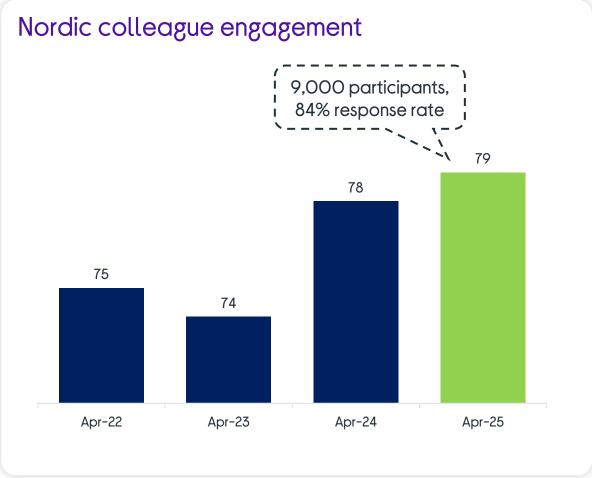
Grow **Profits** 

- Profitable growth
- Margin, cost and cash discipline

### Colleague engagement sets new records

Over 22,000 colleagues participated, over 54,000 comments received



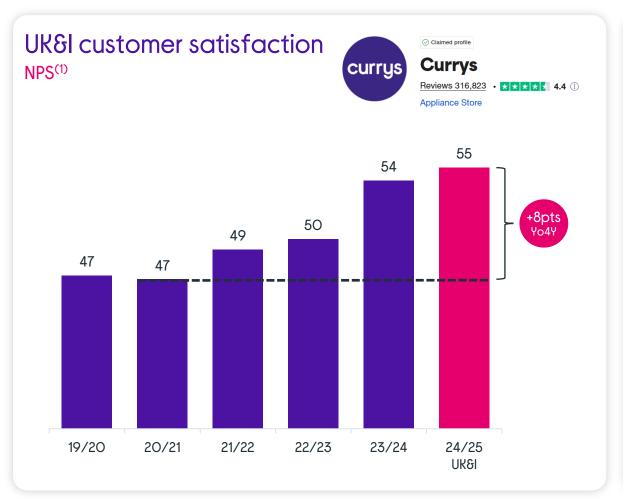


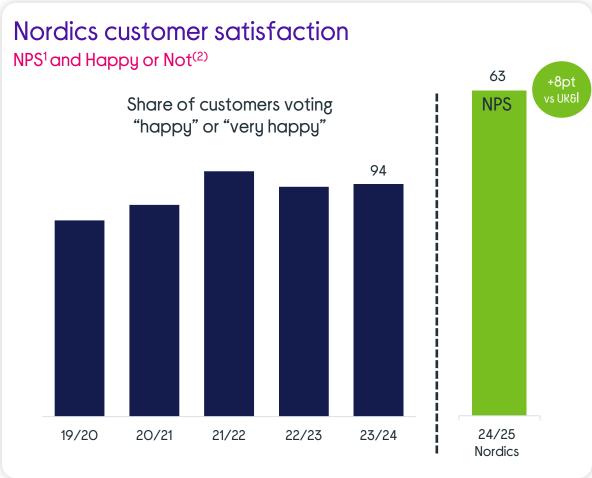
Capable and Committed Colleagues

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### Customer satisfaction continues to grow

Nordics have moved to NPS measurement, providing some healthy competition





#### Sources:

<sup>(1)</sup> Voice of customer 7 Day Survey

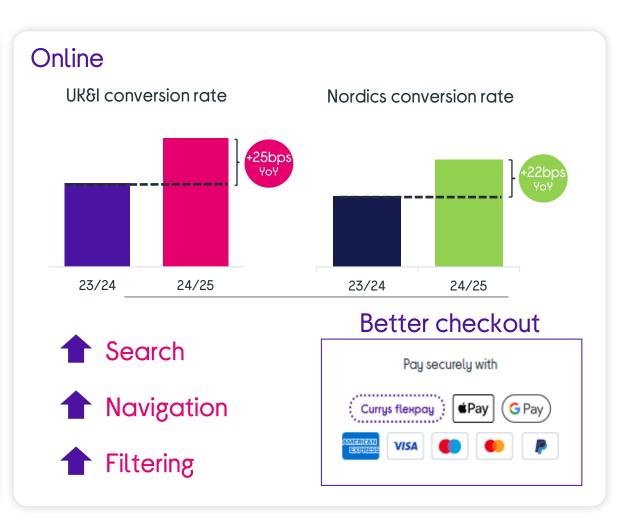
<sup>(2)</sup> DataWarehouse: Happy or Not cube and customer satisfaction cube, CCC analytics, NetiGate system

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### We're investing to improve both channels...

Stores are being remodelled and ESEL added, website is undergoing continuous improvement

### Electronic Shelf Edge labelling (ESEL) ESEL installation progress 24/25 100 Completed To complete 25/26 Space optimisation and new categories

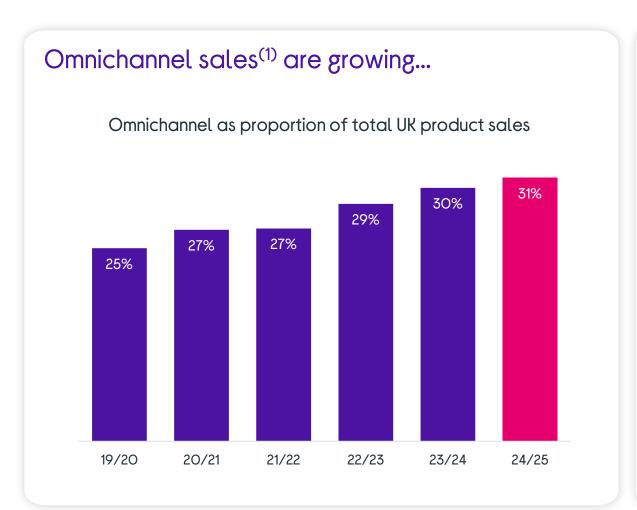


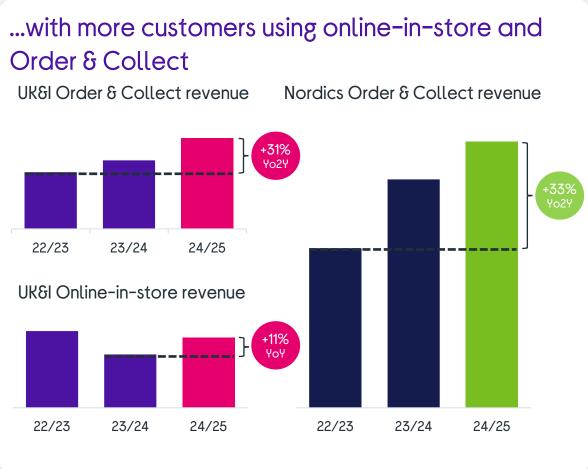
Source: Currys internal information



### ...and benefiting from both channels working together

Customers prefer omnichannel, and are increasingly shopping that way

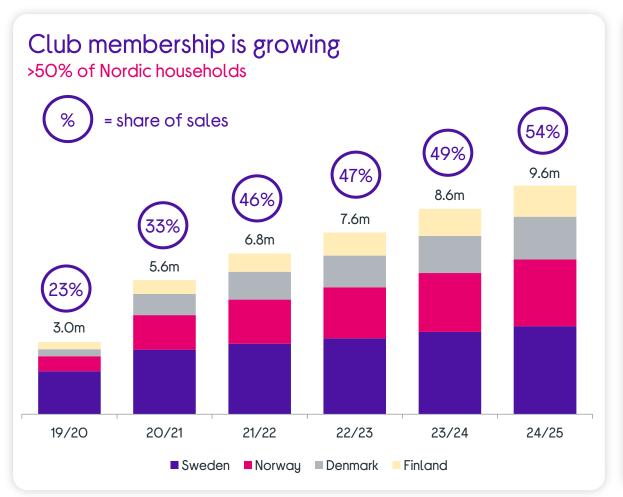


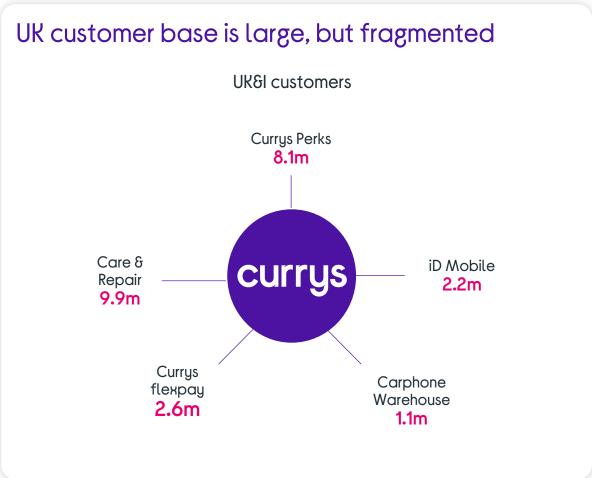


Source: Currys internal information

### Stickier, more valuable customers start with good data

Nordics customer club continues to grow, in UK&I there is opportunity in our large datasets



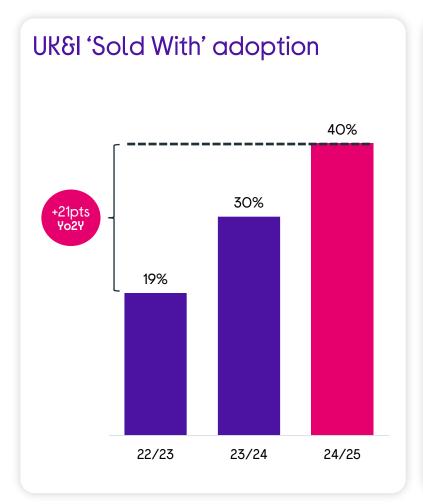


Source: Currys internal information

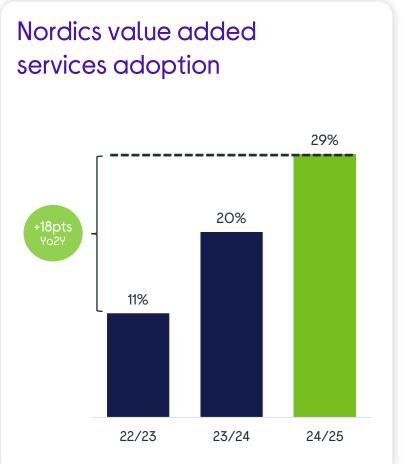
Capable and Committed Colleagues

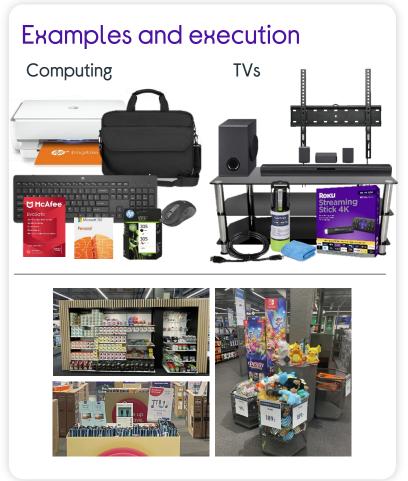
### We are selling customers more complete solutions...

Customers get everything they need; Currys gets higher sales and margins



Capable and Committed Colleagues







### Core to solutions selling: We are growing Services

Easy to Shop

Valuable to customers and source of recurring, higher margin revenue

We help you afford the amazing tech

We help get you started

We help give your tech longer life

We help you get the most out of your tech

2.6m +15% YoY
Currys flexpay customers

21.9% +180bps YoY
Currys flexpay adoption

5.5m +17% YoY
Order & Collect units

9.6m +2%YoY

Deliveries

1.6m +6% YoY

3.1m

Repair plans sold

11.9m

Total active repair plans

5.5m

e-waste products collected for reuse or recycling

2.2m +26% YoY
iD Mobile subscribers

Source: Currys internal information

### Credit drives sales growth and valuable customer loyalty

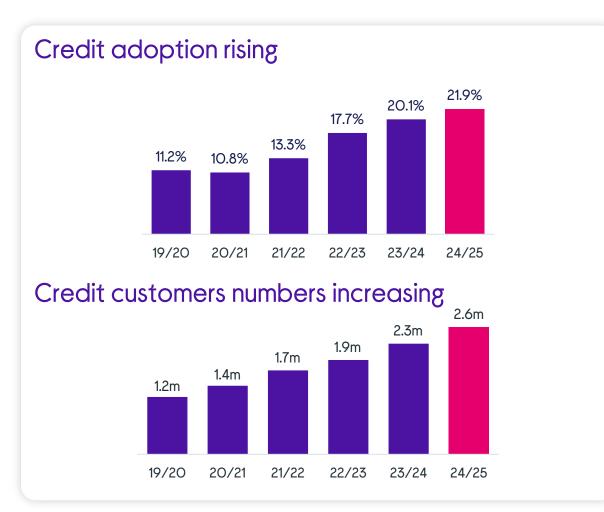
Credit customers spend more than double vs. non-credit customers

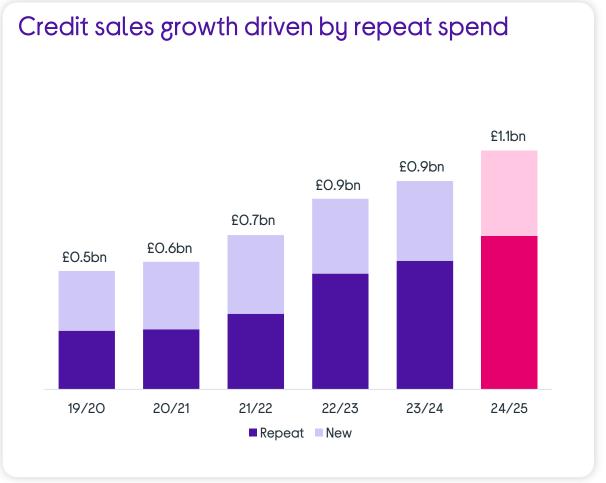


### Credit continues to grow strongly and engender loyalty

flexpay is now over £1bn of sales, and the leading way to pay later at Currys

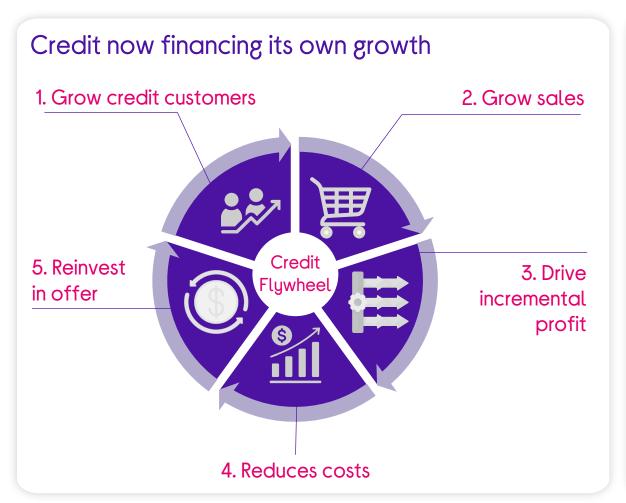


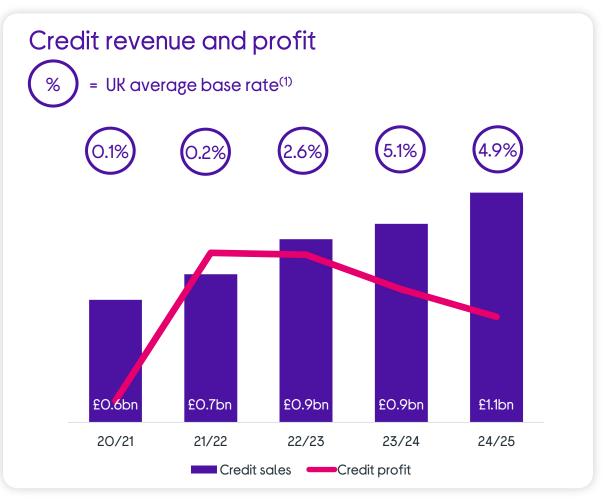




### As Credit grows it becomes a powerful growth engine

Opportunity to improve profits further, especially if BoE continues to reduce base rates



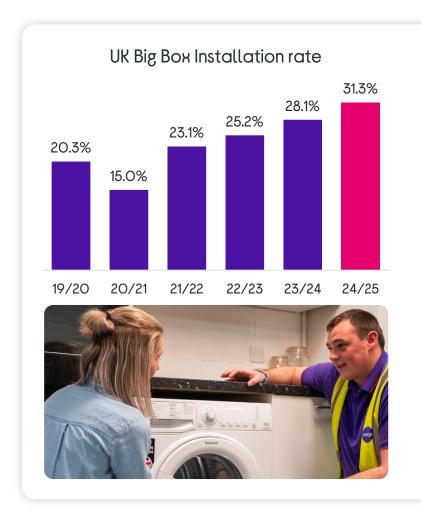


Capable and Committed Colleagues

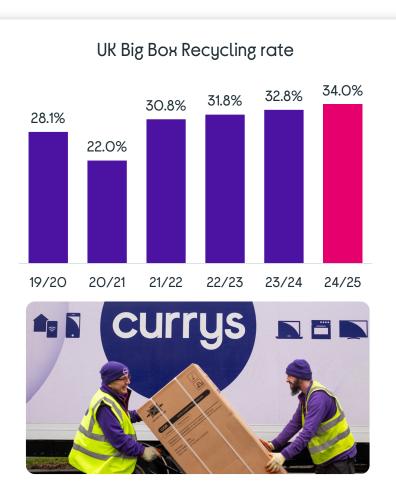
Easy to Shop Customers for Life Grow Profits

### Services to "get customers started" are becoming ever more valued

Privileged position as Currys is trusted in customers' homes



Capable and Committed Colleagues



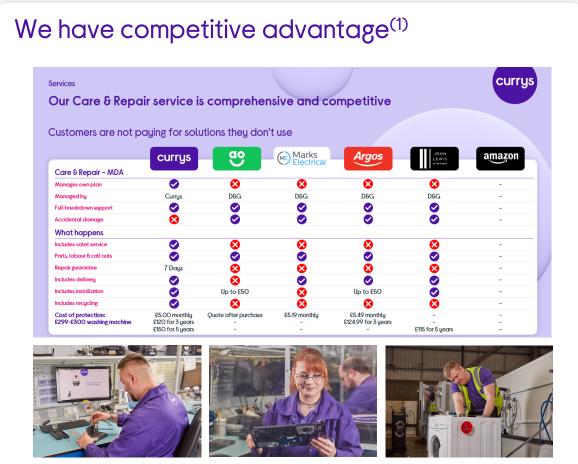


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### Repair is the most important service for our customers

Unique capabilities make us best positioned to help







Source: Currus internal information

<sup>(1)</sup> Sources as of 24 June 2025: https://www.currys.co.uk/products/hotpoint-antistain-nswr-7469-wk-uk-7-kg-1400-spin-washing-machine-white-10264881.html, https://ao.com/product/nswm846gguk-hotpoint-antistain-washing-machine-silver-101198-1/aspx, https://markselectrical.co.uk/869991688910\_hotpoint-washing-machine, https://markselectrical.co.uk/warranty, https://www.argos.co.uk/product/2999250?clickPR=plp:1:25



### We are investing in growing Repair

Our expert colleagues are our biggest advantage

### Expert colleagues

- 1,000+ colleagues
- 274 actionable via "the Pitch"
- Priving innovation and efficiency
- Patents pending





### Developing new solutions

- 320,000 Repair Live customers
- Launched repair live for MDA
- 25% of spare parts from parts harvesting
- Designed and implemented new transport solution

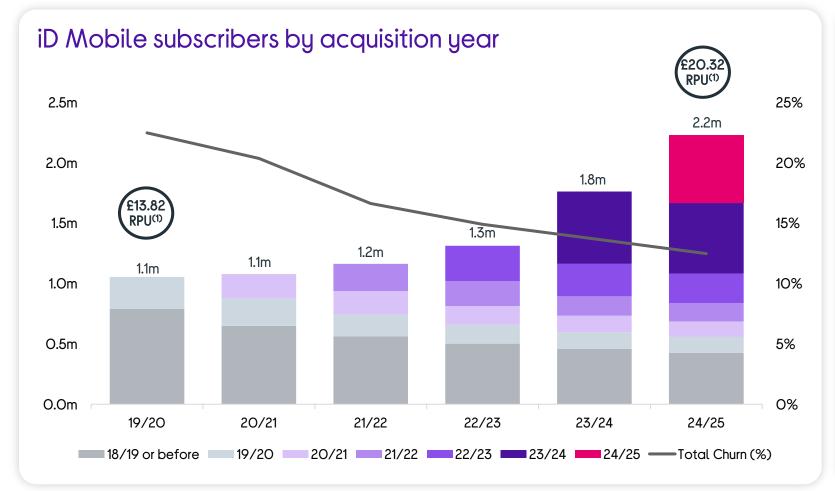




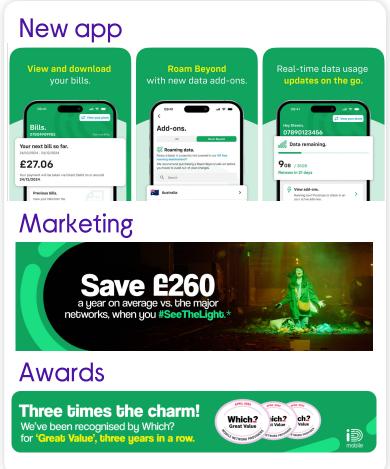


### iD Mobile grew to 2.2m subscribers

Source of long-term profit and cashflow

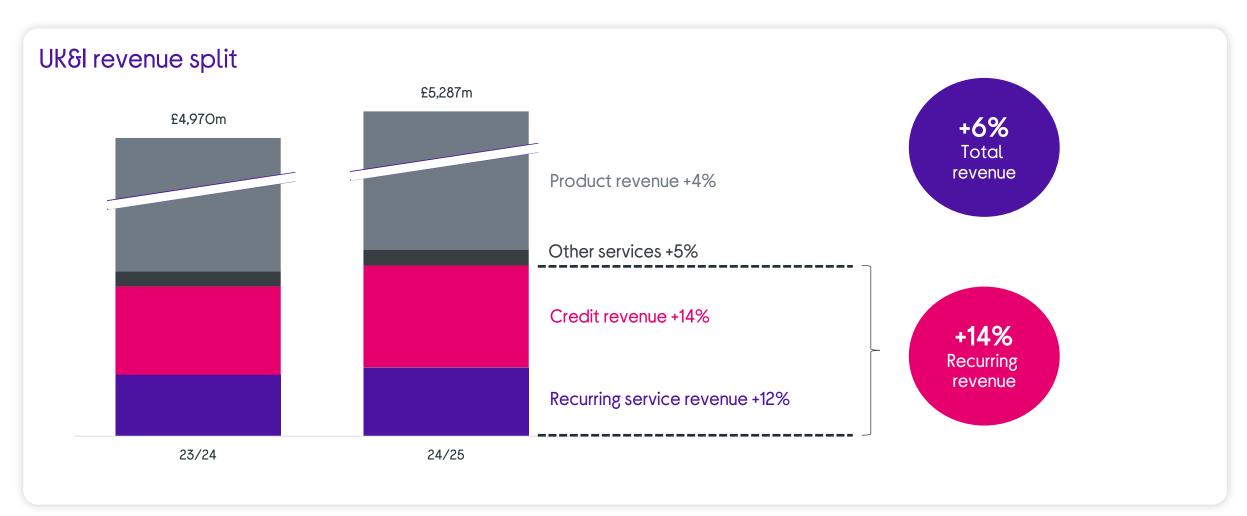






### Services are driving higher recurring revenues

Recurring revenue grew to 28% of UK&I revenue, +190bps YoY



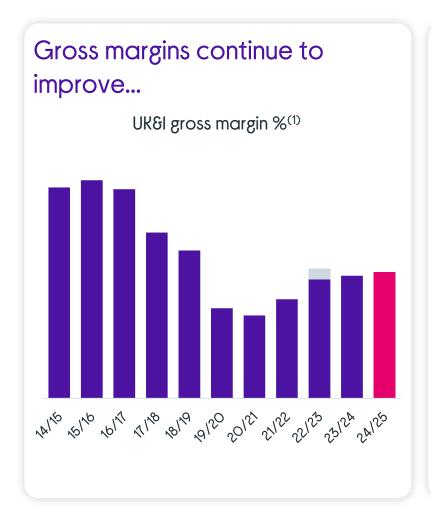
Source: Currys internal information

Capable and Committed Colleagues

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### Our strategy drives higher gross margins

### Reversing long term decline



... driven by continued strategic focus...

- 1 Solution selling
- 2 Higher services adoption
- Monetising the improved customer experience
- 4 Not chasing less profitable sales
- Reduced supply chain and service operation costs



### Cost savings have further scope

Continue to find efficiencies and opportunities for automation and offshoring

#### Outsource partners







### Group synergies







### Right First Time & Continuous improvement

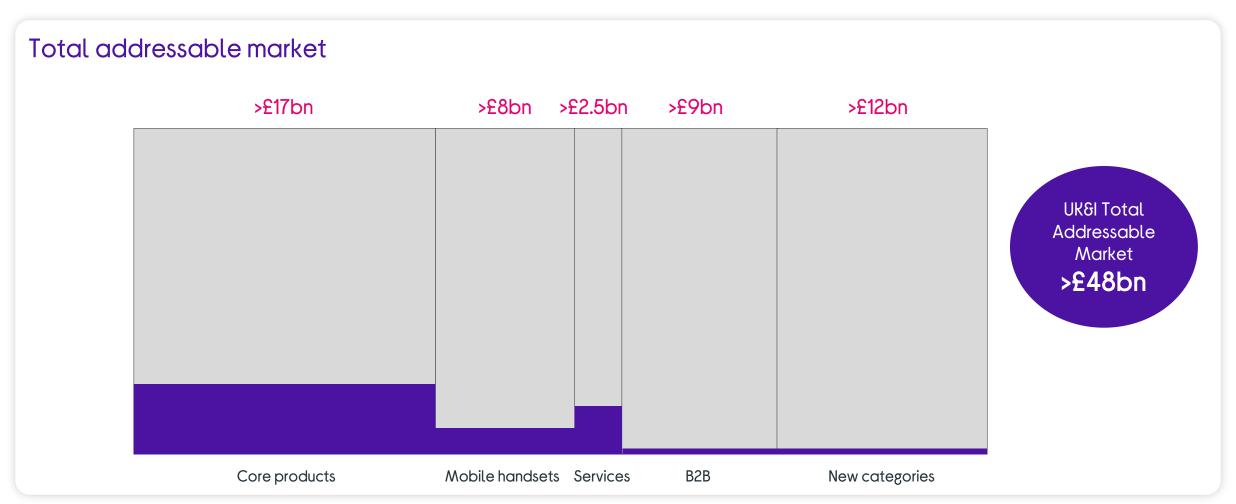




# currys

### We have opportunities to grow in core and adjacent areas

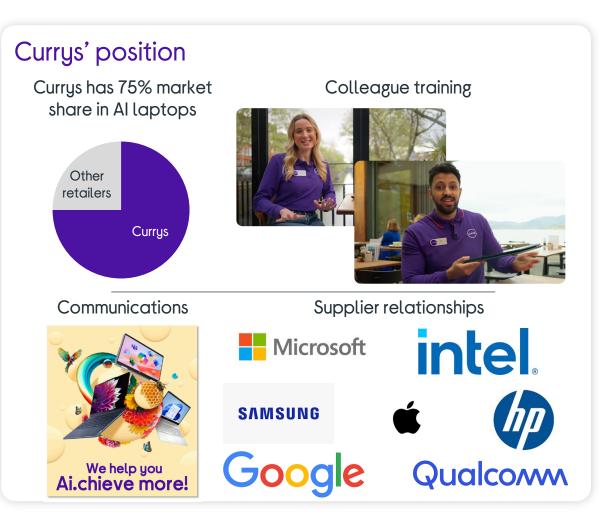
Share in relevant market points to the size of the opportunity



### Growth: Spotlight on Windows computing

Replacement cycle, end of Windows 10 and AI PCs set to drive growth





Sources: GFK and Currys internal information

Customers for Life **Grow Profits** Capable and Committed Colleagues Easy to Shop



### A word from our partners

We are proud to be a long-standing partner with Currys. In today's fast-changing technology landscape, HP's commitment to empowering our key partners for success in the future of work is more important than ever. Our partnership with Currys is a cornerstone of that effort. Currys' undeniable strength in computing retail and their big push into the AI space perfectly complements our vision at HP. By combining HP's innovation with Currys' reach, customer relationships, and skill at selling solutions, we're bringing Al-powered solutions that are enabling more fulfilling work experiences and helping customers solve challenges with greater efficiency, creativity, and impact.

Enrique Lores, CEO, HP

"Our collaboration with Currys on AI initiatives, particularly with the launch of Copilot+ PCs, has been exemplary. From comprehensive colleague training to their first-to-market ranging, Currys consistently demonstrates why they are a key strategic partner in bringing cutting-edge AI experiences to consumers."

Yusuf Mehdi, Corporate Vice President & Consumer Chief, Microsoft



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### Growth: Spotlight on Gaming

### New launches and technological leaps set to boost market

### **Opportunity**

Nintendo Switch 2



Rog Xbox Ally x



Gaming Accessories



New Nvidia graphics



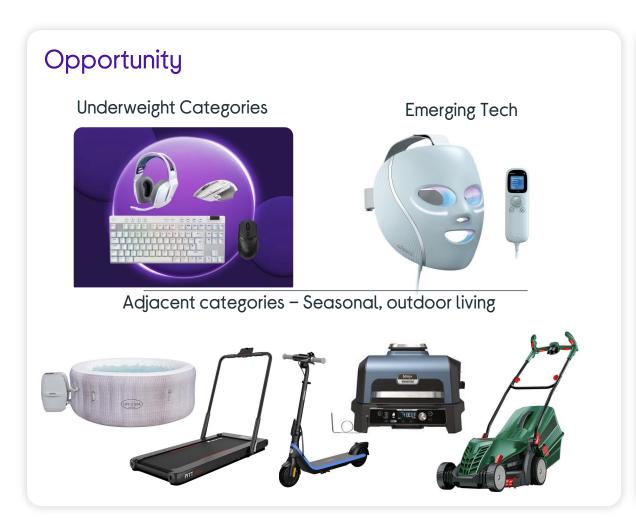
### Currys' position Currys dominated coverage UK retailer media launch day coverage, % Media coverage from Switch 2 launch Currys Other retailers Growing market share in a growing market UK gaming market size, £bn £2.3bn **Yo5Y** £1.9bn +65% **Yo5Y** 19/20 24/25 Currys Rest of the market

Sources: GfK and Currys internal information

### currys

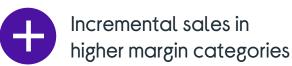
### Growth: New Categories are a big opportunity

Increasingly moving into underweight and adjacent categories



### Currys' position







New ranges in-store



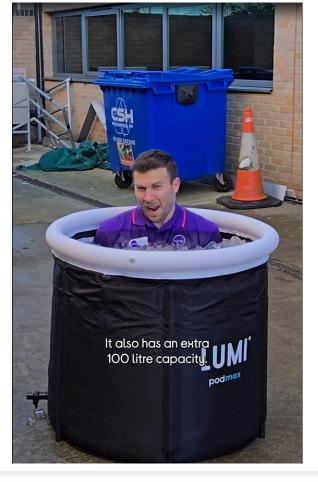
Currys currently has 1% share of new categories

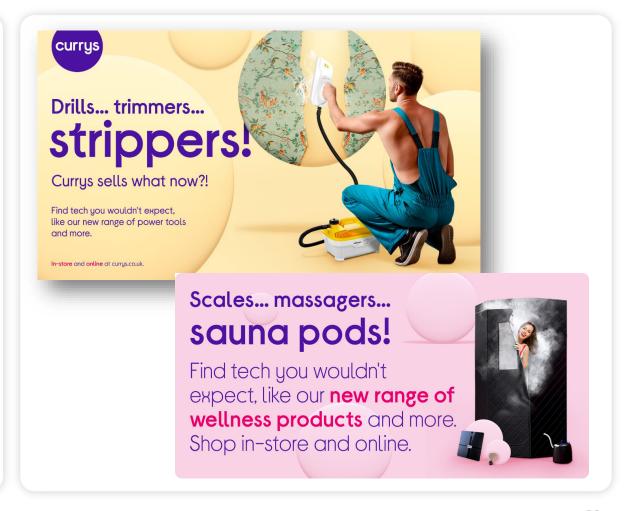


Sources: GfK and Currys internal information

### Growth: Currys sells what now?!

### Playful marketing to drive awareness









### Growth: The Currys brand is stronger and getting real cut through

Gaining a serious following, even 'cult' status

### Marketing gaining traction in traditional and social media





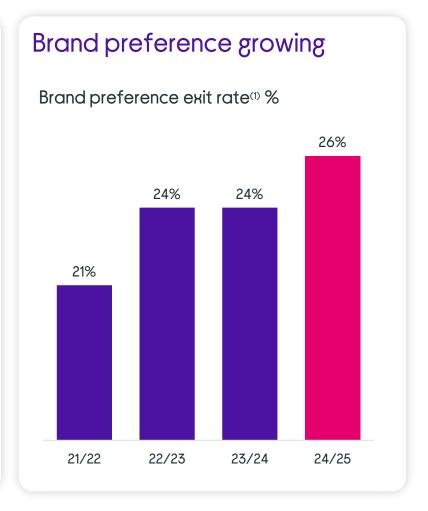












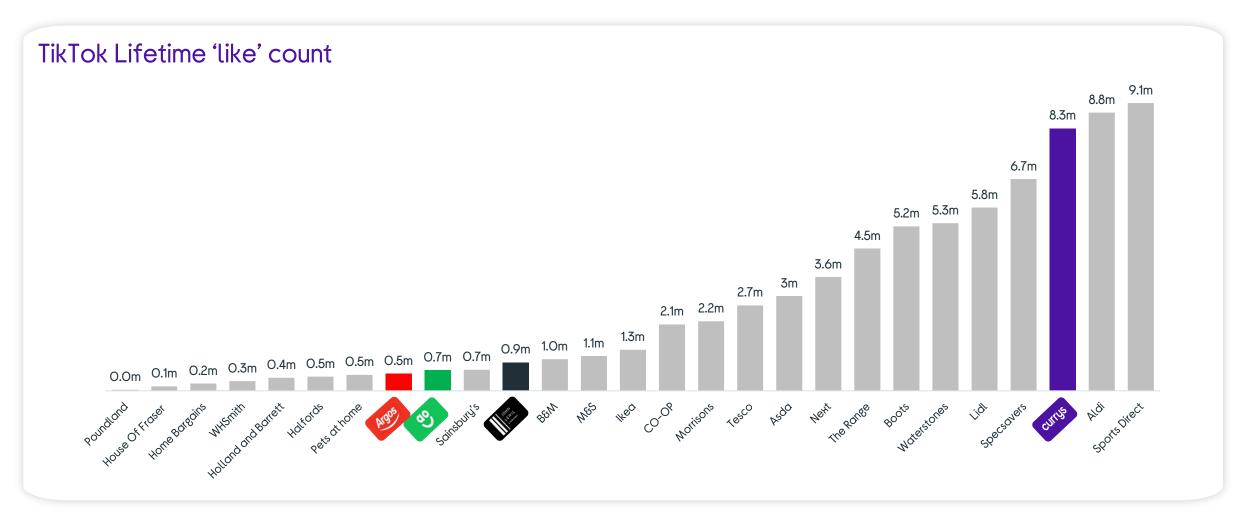
Easy to Shop Customers for Life Grow Profits

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### Growth: Currys dominating on social media

Building relevance with the TikTok generation

Capable and Committed Colleagues

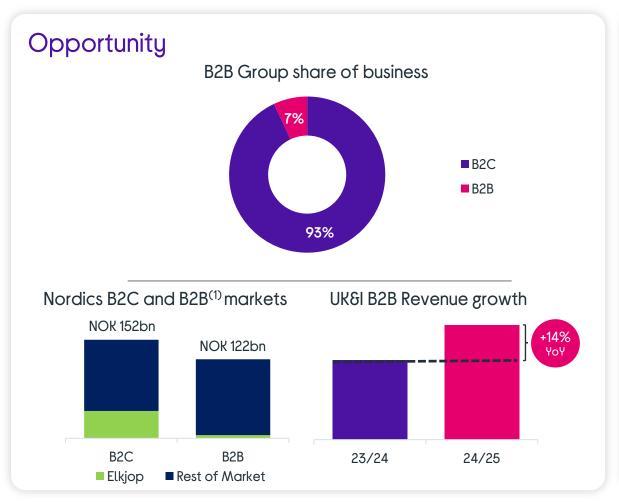


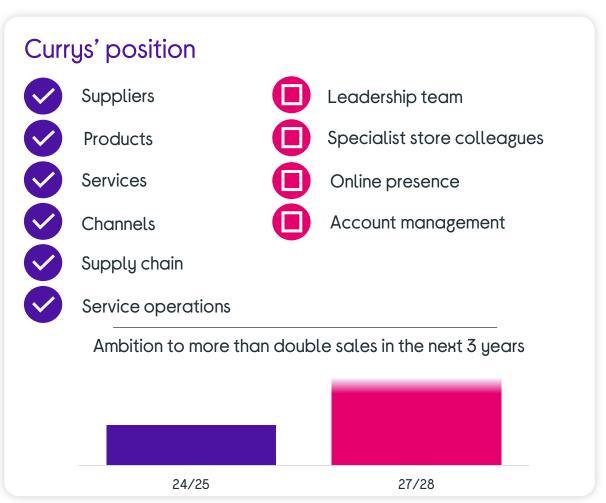
Source: TikTok, June 2025

### currys

### Growth: B2B plays to our strengths

### Targeting SMEs with <100 employees





Source: Currys internal information



### Currys now progressing on all fronts

Business on solid foundations, with good traction, and with good growth prospects

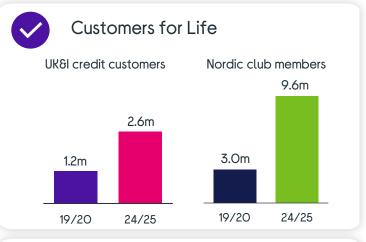
### Challenges

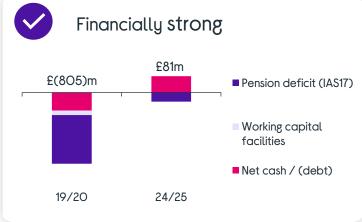
- Carphone Warehouse merger fallout and restructuring
- Covid store closures and online channel shift
- 'Perfect storm' in Nordics retail
- Cost of living and inflationary headwinds

### Progress delivered





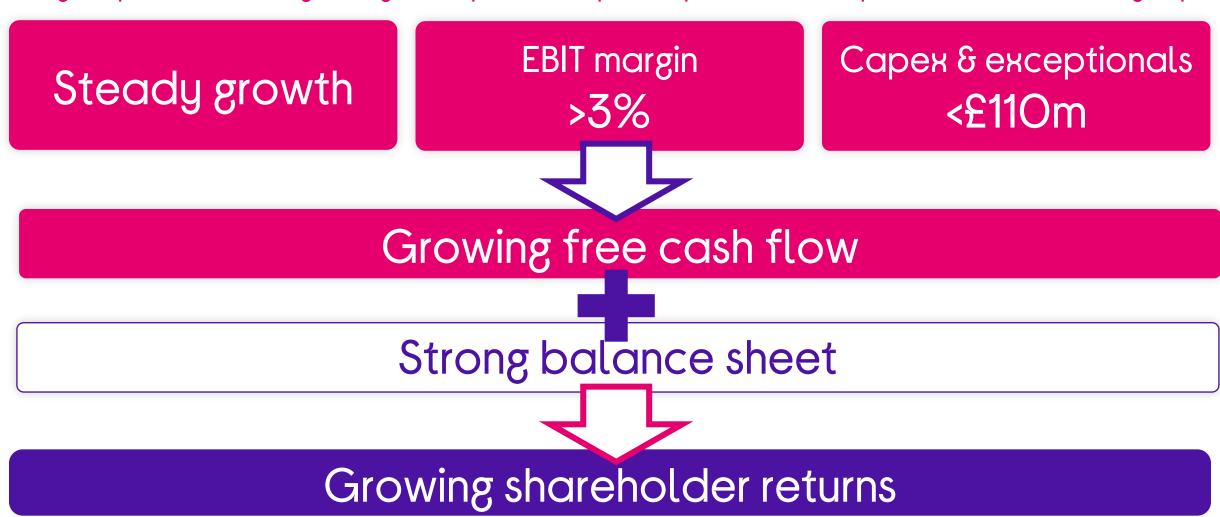






### Confident in delivering improved cash flow

Margin improvement alongside tight discipline on capital expenditure, exceptional cash and working capital



Free cash flow is defined as operating cash flow less capital expenditure, exceptional cash flow, working capital, cash tax and interest.

# We help everyone enjoy amazing technology.





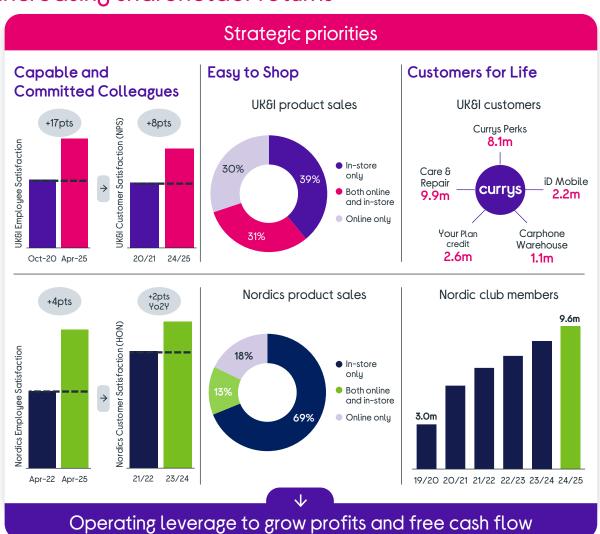


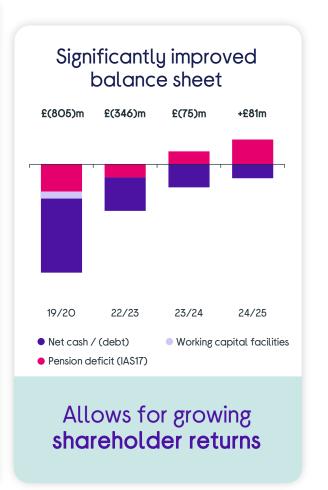


### A leading omnichannel retailer of tech products and services

Clear focus on generating increasing shareholder returns







Visit our corporate website

www.currysplc.com

