

STATEMENT ON MODERN SLAVERY

Introduction

This is Dixons Carphone plc's (the "Company") first statement on slavery and human trafficking following the introduction of the Modern Slavery Act 2015 (the "Act"), is made pursuant to section 54(6) of the Act and constitutes the Group's slavery and human trafficking statement for the financial year ending on 30 April 2016. It further outlines the Group's approach to tackling slavery and human trafficking where it can.

Our Commitment

We fully support the aims of the Act and are committed to combatting slavery and human trafficking in our supply chains or in any part of our business.

Our Organisation's structure

Dixons Carphone is Europe's leading specialist electrical and telecommunications retailer and services company, employing over 42,000 people in 9 countries. We offer a comprehensive range of electronic and mobile products, connectivity and expert after-sales services.

Our primary brands include Carphone Warehouse, Currys and PCWorld in the UK & Ireland, Elkjøp, Elgiganten, Gigantti and Lefdal in the Nordic countries, Kotsovolos in Greece, Dixons Travel in a number of UK & Ireland airports and Phone House in Spain, Sweden and Norway. Our key service brands include Knowhow in the UK, Ireland and the Nordics, and Geek Squad in the UK, Ireland and Spain. Business-to-business (B2B) services are provided through Connected World Services, PC World Business and Carphone Warehouse Business. Further details of the organisation's structure can be found on our website.

Our supply chains

We purchase products on a worldwide basis. We recognise that, whilst there are different legal, financial and cultural environments in different countries. We do not currently operate centralised procurement processes and buy goods and services through three main channels; Own Brand (OEM), Branded Goods and GNFR.

The Group aims to buy products from suppliers and factories which can demonstrate an awareness of, and comply with, the appropriate social and ethical standards.

For our OEM products we have an Ethical Sourcing Policy which includes Anti-Slavery and which reflects our commitment to acting ethically and with integrity in all our business relationships. We require those suppliers to implement and enforce effective systems and controls to ensure slavery and human trafficking is not taking place anywhere in our supply chains.

We work with some of the world's most recognised brands and place reliance on the effectiveness of their policies and procedures to manage human rights in the supply chain. We recognise we have more work to do to create a more systematic approach to providing assurance over the ethical practices of all of our suppliers.

Due diligence processes

Our social and ethical auditing team carries out comprehensive due diligence of suppliers of our OEM products prior to selection against strict trading terms and operating procedures. Included within these terms are minimum standards in respect of health and safety, wages, working hours, equal opportunities, freedom of association, collective bargaining and



disciplinary procedures. It is also against our terms of operation to employ any forced or child labour. Approved suppliers are then subject to regular checks and audits. Audits are carried out with a view to assisting them in improving their working practices; where this is not possible or no improvements are made, the supplier relationship will be terminated.

Further steps

To ensure that here is no slavery or human trafficking in our supply chains we intend to collaborate with suppliers to develop appropriate risk-based processes that will enable us to meet the requirements of The Modern Slavery Act.

We also aim to improve awareness and understanding of how and where issues may occur and how we may be able to prevent them. We will also engage in a dialogue around minimum standards and continue to work with relevant trade associations to share best practice and identify areas of improvement.

This statement has been approved by the Dixons Carphone plc Board of Directors on behalf of the Group. A new statement will be published each year on the corporate website <u>www.dixonscarphone.com</u>.

Sebastian James Group CEO, Dixons Carphone plc.